

Dr Andrew Murrison
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Our ref: EC/15116
Your ref: AM/JCP/03/080722(AM30950)

Date: 05 August 2022

Dear Dr Murrison

WESTBURY ODOUR REPORTS

Thank you for your letter, dated 8 July 2022, to our Chief Executive, Sir James Bevan. James has read your letter and asked me to respond on his behalf. He will also receive a copy of this response.

You will hopefully have already received my letter (ref: EC/14938) dated, 20 July 2022, regarding this matter. As I said, we have received a small number of complaints from members of the public in recent weeks, but these remain very few and far between compared to this time last summer. We have continued with our attendance in the area over the past month or so, and although our officers have noticed some residual odour at the site boundary, we have not substantiated odour in any of the residential areas. As I have explained previously, it is possible and expected that the facility does give rise to some odour from time to time.

We are going to continue to undertake odour surveys over the summer and, if we substantiate significant odour at sensitive receptors, we will take appropriate action, which could include reducing or suspending waste inputs if we feel this is necessary. Therefore, it is important that members of the public report odours to us as quickly as possible so that our officers on the ground can try to substantiate the reports.

Please encourage your constituents who contact you regarding this matter to report any odour to us via our incident hotline, 0800 807060, at the time they notice it. If you would like to discuss this further please contact Rebecca Kirk, Area Environment Manager, who will be happy to help you. You can contact Rebecca on rebecca.kirk@environment-agency.gov.uk.

I hope this addresses your constituents concerns and you find the information useful.

Yours sincerely



EMMA BAKER
Area Director, Wessex